

INSTALL GUIDE · WINDOWS SITES

Add a collector on Windows

Use a Windows 10, 11 or Windows Server PC at a site as its collector. Download, extract, double-click, done.

Uplivra Technologies LLC · Guide for Uplivra 26.10 · Updated 25 September 2026 · Latest version:
<https://uplivra.com/guides/collector-windows.html>

Before you start

- **A Windows PC or server that stays on:** Windows 10 or 11, or Windows Server 2016 or later, 64-bit. For up to 100 devices, 2 CPU cores, 4 GB memory and 1 GB free disk is enough.
- It must reach your Uplivra server on port **8443**.
- You need to be an **administrator** on that PC, and an administrator in the Uplivra web interface.

Note: A Windows collector does everything a Linux collector does for checking devices. The log collector role, MSP master collector and router mode need Linux.

Step 1: Download the installer from your server

1. On the Windows PC, open your Uplivra web interface and sign in.
2. Go to **Settings > Sites and collectors**, click **Connect a collector** on the right site, then **Windows PC**.
3. Click **Download Windows collector**. The download contains a one-time setup code valid for 24 hours.

Step 2: Extract it

1. Open your **Downloads** folder.
2. Right-click **uplivra-collector-....zip** and choose **Extract All...**, then **Extract**.

Step 3: Install

1. In the folder that opens, go into **Uplivra collector** and double-click **install.cmd**.
2. Click **Yes** when Windows asks for permission.
3. If a blue **"Windows protected your PC"** box appears, click **More info**, then **Run anyway**.
4. Type **I agree** to accept the terms of service when asked.
5. Choose the **port for the collector's status page** (press Enter for 8444, or type **0** for off) and a password for it. Windows Firewall is opened for that port.
6. Wait for **Done**. The collector starts now and whenever Windows starts, even before anyone signs in.

Step 4: Check it's connected

In Uplivra, **Settings > Sites and collectors** shows the new collector within a minute. Add devices at that site.

The status page

Open `https://<this PC's address>:8444/` (or the port you chose) and sign in with the status page password. It shows whether the collector reaches your server, its clock and disk, and lets you check the connection on demand. To change it later, in **PowerShell as administrator**:

```
& "C:\Program Files\Uplivra\uplivra.exe" status-page -port 8444  
& "C:\Program Files\Uplivra\uplivra.exe" status-page -port 0
```

SNMP passwords on a Windows collector

Open **PowerShell as administrator** (right-click Start > Terminal (Admin)) and run:

```
& "C:\Program Files\Uplivra\uplivra.exe" vault init  
& "C:\Program Files\Uplivra\uplivra.exe" vault set-snmp -name office-switches
```

Where things are

What	Where
Program	<code>C:\Program Files\Uplivra\uplivra.exe</code>
Settings and saved passwords	<code>C:\ProgramData\Uplivra</code> (administrators only)
Log file	<code>C:\ProgramData\Uplivra\collector.log</code>
Start-up	Task Scheduler > Uplivra Collector

Troubleshooting

What you see	What to do
Nothing happens when you double-click	Right-click install.cmd > Run as administrator
"Could not reach the server"	The PC can't reach port 8443 on the server. Check the firewall and address
It stopped after an update	Open Task Scheduler, find Uplivra Collector , and click Run

Remove it

Open Task Scheduler, delete **Uplivra Collector**, then delete `C:\Program Files\Uplivra` and `C:\ProgramData\Uplivra`. Remove the collector from its page in Uplivra.